

Velkommen til EpokeModeller™

Trade conditions for non danish customers

EpokeModeller®

EpokeModeller® is a trademark that is marketed through;

Messe Handel I/S, Ørslevunderskovvej 11, Bringstrup, DK 4100 Ringsted CVR/UID DK 36162562

At the website you can find our products as well as current price and stock status.

If you would like to purchase some of our products, please email:

info@epokemodeller.dk

When ordering, please state the following:

Name;

Delivery address;

E-mail.

The mobile number to which the mail must send SMS message.

Complete information is required for us to process your order.

If you do not have an e-mail or have questions about our product, you can call +45 20 22 04 49. Since the same phone is used at work, we ask our customers to call only during the phone hours 16: 30 and 18 on weekdays middle European time.

In addition, you can buy our goods at the fairs, etc., at which we attend. The events are advertised at: Facebook, Sporskiftet.DK, and on the posting page on this website!

Note; We cannot process your order without the complete recipient information - including phone number!

Terms of payment and delivery:

Direct trade at trade fairs etc. Net. cash; MobilPay or cash! On shipment; Prior upon receipt of order confirmation MobilPay or Bank transfer or Paypal; Salg@epokemodeller.dk. Order confirmation will be sent by email. Email, to immediate payment. If payment for order confirmation not received within 10 days, the order is canceled immediately, but unless otherwise agreed.

Please do not send money without receiving order confirmation in advance. This is in case the order cannot be delivered due to defects ect.

This also applies to goods in backorder!!

NB; Debit/credit cards are not accepted due to rising cost of fees and necessary equipment.

All shipments are charged delivery fee; DKK 80 (DKK 64.00 + 25% VAT) to pick up the nearest Posttal parcel collection station. (incl. packaging)

Alternative: Delivered to the door or alternate address: (Only if clearly stated by the customer.) DKK 110.00 (DKK 88,00 + 25% VAT) per. package incl. packaging.

For domestic in Denmark; see the conditions for Danish customers!

NB: because our prices are calculated at the basis of the manufacturing cost + the profit, we have to charge make ends meet, no discounts are granted! Nor volume discounts Possibly. Discounted items are settled at the advertised price.

Warranty:

Remember to check the wrapping material before complaining. Small items can easily hide there.

Complaints, including defective goods, must be sent immediately within 8 days of receipt by email; Info@epokemodeller.dk, stating invoice or order number, and what the problem is. Photo that the problem may promote the expedition.

In the case of delivery, replacement of missing or defective goods is sent postage-free. Return label for printout with buyer is sent per mail.

The buyer prints and puts on the package. The seller decides whether to exchange or repair or cancel the purchase. If the Buyer does not wish to make use of offers of repair or replacement, it is considered to fall under the right of withdrawal below. The defective item must be returned.

NB; Forwarding as a letter is associated with a risk of loss and is strongly discouraged. PostNord does not compensate for lost or damaged mail shipments, which is why the seller cannot compensate the customer for loss of goods and / or postage in case of lost mail! Favorable package label can be purchased via us look further down. Buyer bears the cost thereof!

Returns; The buyer has the right to cancel the purchase within 14 days of the order. The buyer pays for postage both ways. Refund can only be made to the bank account provided by the seller! Partial reimbursement is not possible via MobilPay, in terms of. MobilPay rules!

If you are unlucky to destroy a part of a product yourself, spare parts can be delivered to the extent we can supply. Buyer pays postage 50 kr outside DK.

Repair of mechanical and electrical defects on our products, as well as damaged parts not covered by warranty, can be carried out / delivered on account or on offer by agreement.

Return Label; As a special service, the Seller may, at the Buyer's expense, deliver Return Package Label to PostNord with insurance at the same price as the shipping freight on the invoice (the amount is deducted from the refund amount for the item) PDF for printing on the buyer's equipment is sent to the customer's e-mail.

gauge 1, H0, N and TT still have great variety of product! - There it is, as long as stocks last! Note: All track 0 is sold to Finn Lekbo.

Kind model train greetings EpokeModeller®

Personal details:

We do not register personal data through the website or use cookies bases on such information.

Personal data of customers in connection with trade are recorded in the accounting program in accordance with the Danish Accounting Act for 5 years. None of this information will be used for marketing purposes.

The customer can at any time ask for of which of the customers detail we have stored of him in the accounting system

24-04-2020

EpokeModeller®

Produceret af; Messe handel I/S, Ørslevunderskovvej 1, Bringstrup, DK4100 ringsted, Danmark,
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